### "A STUDY RELATED TO THE CUSTOMER SATISFACTION OF ONLINE BUYERS IN ALUVA MUNICIPALITY"

A project report submitted to Mahatma Gandhi University, in partial fulfilment of the requirements for the award of the Degree of

**BACHELOR OF COMMERCE** 

**Computer applications** 

Submitted by:

ASNA C.A-180021049336

ATIQ.M.NOUSHAD-180021049337

AZLAHA JALEEL-180021049338

Under the Guidance of

Mrs. ASWATHY V.S

Assistant professor of department of commerce



**DEPARTMENT OF COMMERCE** 

**AL- AMEEN COLLEGE** 

**EDATHALA, ALUVA** 

2018-2021

#### **DEPARTMENT OF COMMERCE**

#### AL- AMEEN COLLEGE

Edathala, Aluva



#### **CERTIFICATE**

This is to certify that the project work entitled "A STUDY RELATED TO THE CUSTOMER SATISFACTION OF ONLINE BUYERS IN ALUVA MUNICIPALITY" is an original work carried out by ASNA C.A(180021049336), ATIQ.M.NOUSHAD(180021049337),

AZLAHA JALEEL(180021049338) and is submitted in partial fulfilment of the requirements for the award of the degree of Bachelor of Commerce.

Signature of the Guide

Signature of principal Hop

Mrs. Aswathy V.S

Dr. Cini Kurian

Date:

Place: Edathala

External examiner

### "A STUDY ON EFFECTIVENESS OF ADVERTISEMENT ON MALABAR FOOD PRODUCTS"

submitted to in partial fulfilment of the requirements for the award of the Degree

of

## BACHELOR OF COMMERCE COMPUTER APPLICATIONS

#### MAHATHMA GANDHI UNIVERSITY, KOTTAYAM

SUBMITTED BY: ROSE MINNU - 180021049373 SAFNA K S - 180021049374 SAHAD N S - 180021049375

Mrs ASWATHY V S

Under the Guidance of

Assistant Professor of the department of B.com Computer Application



## DEPARTMENT OF COMMERCE AL-AMEEN COLLEGE EDATHALA, ALUVA 2018-2021

#### AL-AMEEN COLLEGE

#### Edathala, Aluva, Ernakulam, Kerala 683564



#### **CERTIFICATE**

This is to certify that the project work entitled "A STUDY ON EFEECTIVENESS OF ADVERTISEMENTS ON MALABAR FOOD PRODUCTS" is a record of original work done by us ROSE MINNU (180021049373) SAFNA K S (180021049374) SAHAD N S (180021049375) in partial fulfilment of the requirement for the degree of Bachelor of Commerce, under the guidance of Mrs. ASWATHY V.S Assistant Professor of the department of B.com Computer Application, Al-Ameen College Edathala

Signature of the Guide

Mrs. Aswathy V.S

Signature of the HOD

Dr.Mary P.U

Place: Edathala

External Examiner

Date:

### THE STUDY ON CONSUMER BEHAVIOUR OF LEVER AYUSH PRODUCTS WITH REFERENCE TO ALUVA

Submitted in partial fulfillment of the requirement for the award of degree

Of

#### **BACHELOR OF COMMERCE**

COMPUTER APPLICATIONS

MAHATHMA GANDHI UNIVERSITY, KOTTAYAM

SUBMITTED BY

NEERAJA T.S(180021049364)

NIDHEESH.S(180021049365)

NIYAZ AHAMMED K.N(180021049366)

Under the guidance of

MR. MOHAMMED MIDLAJ K S

(ASSISTANT PROFESSOR, DEPARTMENT OF COMMERCE)



DEPARTMENT OF COMMERCE

AL-AMEEN COLLEGE EDATHALA ,ALUVA

2018-2021

#### **AL-AMEEN COLLEGE**

#### EDATHALA, ALUVA, ERNAKULAM, KERALA 683564



#### **CERTIFICATE**

This is to certify that the project report entitled "A STUDY ON CONSUMER BEHAVIOUR OF LEVER AYUSH PRODUCTS WITH REFERENCE TO ALUVA "is a record of original work done by us NEERAJA TS(180021049364) NIDHEESH S(180021049365) NIYAZ AHAMMED K.N (180021049366) in partial fulfillment of the requirement for the degree of bachelor of commerce, under the guidance of MR. MOHAMMED MIDLAJ K S assistant professor of the department of B.com computer application, Al-Ameen college Edathala.

Signature of the HOD

Dr MARY PU

signature of the guide.

MR MOHAMMED MIDLÁJ K.S

Place:Edathala

Date: 15/6(202)

Al-AMERIL TRIECE

External Examiner

# "A STUDY ON CUSTOMER SATISFACTION TOWARDS BYJU'S LEARNING APP WITH SPECIAL REFERENCE TO ERNAKULAM REGION"

Project submitted to the Mahatma Gandhi University, Kottayam, in partial fulfillment for the award of the degree of

#### **BACHELOR OF COMMERCE**

Submitted by

ANAGHA K.A (RegNo.180021049329)

ALWIN ATONY MENDEZ (RegNo.180021049328)

ALTHAF E.A (RegNo.180021049327)

Under the Guidance of

MR. MOHAMMED MIDLAJ

(ASSISTANT PROFESSOR, DEPARTMENT OF COMMERCE)



AL - AMEEN COLLEGE EDATHALA

2018 - 2021

# DECLARATION

is a bonafide record of work done by our group under the guidance of We ANAGHA K.A, ALWIN ATONY MENDEZ, ALTHAF Application AL - AMEEN COLLEGE EDATHALA Mr. MOHAMMED MIDLAJ sir Department of B. Com Computer APPWITH SPECIAL REFERENCE TO ERNAKULAM REGION" CUSTOMER SATISFACTION TOWARDS BYJU'S LEARNING E.A hereby declare that the project work entitled "A STUDY ON

ANAGHA K.A

**ALWIN ATONY MENDEZ** 

ALTHAF E.A

Place:

Date:

# A STUDY ON THE ATTITUDE OF GRATITUDE YOUTH TOWARDS ENTREPRENEURSHIP

Submitted in partial fulfillment of the requirement for the award of degree

## Of

BACHELOR OF COMMERCE

COMPUTER APPLICATIONS

MAHATHMA GANDHI UNIVERSITY,KOTTAYAM

SUBMITTED BY

SAHALA SALIM (180021049376)

SAJANA E. M (180021049377)

SAJANA V. B (180021049378)

Under the guidance of

MR. MOHAMMED MIDLAJ

Assistant professor of the department of B.com Computer Application



DEPARTMENT OF COMMERCE
AL- AMEEN COLLEGE EDATHALA, ALUVA

2018-2021

# EDATHALA, ALUVA, ERNAKULAM, KERALA 683564 **AL-AMEEN COLLEGE**



## CERTIFICATE

requirement for the Degree of bachelor of Commerce, under the guidance of MR. MOHAMMED MIDLAJ assistant professor of the ENTREPRENEURSHIP" is a record of original work done by us is to certify that the project report entitled "A STUDY ON department of B.com computer application, Al- Ameen College SAHALA SALIM(180021049376) SAJANA E. M(180021049377) **TOWARDS** SAJANA V. B(180021049378)in partial fulfillment of the GRATITUDE YOUTH ATTITUDE OF Edathala HH

Signature of the Guide

Signature of HOD

Dr. MARY P. U

Mr. MOHAMMED MIDLAJ

Place: EDATHALA

Date.

**External Examiner** 

## "A STUDY ON CONSUMER PERCEPTION TOWARDS DIGITAL MARKETING IN KALAMASSERY AREA"

A project report submitted to Mahatma Gandhi University, in partial fulfilment of

the requirements for the award of the Degree of

**BACHELOR OF COMMERCE** 

**Computer applications** 

Submitted by:

**ANANDHU PRAVEEN-180021049330** 

**ANEETA RAICHAL K.S-180021049331** 

ANJANA P.M-180021049332

Under the Guidance of

Dr. MARY PU

**ASSISTANT PROFESSOR** 

DEPARTMENT OF BACHELOR OF COMMERCE



**AL- AMEEN COLLEGE** 

EDATHALA, ALUVA

2018-2021

#### **AL- AMEEN COLLEGE**

#### Edathala, Aluva



#### **CERTIFICATE**

This is to certify that the project work entitled "A STUDY ON CONSUMER PERCEPTION TOWARDS DIGITAL MARKETING IN KALAMASSERY" is an original work carried out by ANANDHU PRAVEEN(180021049330), ANEETA RAICHAL K.S(180021049331), ANJANA P.M (180021049332), and is submitted in partial fulfilment of the requirements for the award of the degree of Bachelor of Commerce.

Signature of the Guide

Dr. Cini Kurian

Dr.Mary P.U

Date:

Place: Edathala

External Examiner

Signature of principal (16D)

## A STUDY ON PROBLEMS FACED BY INDUSTRIAL WORKING WOMEN IN ERNAKULAM DISTRICT

Submitted in partial fulfilment of the requirement for the award of degree

Of

#### **BACHELOR OF COMMERCE**

COMPUTER APPLICATIONS

MAHATHMA GANDHI UNIVERSITY, KOTTAYAM

**SUBMITTED BY** 

SALMA SUBAIR (180021049379)

SALMATH KAREEM (180021049380)

SETHUNATH M S (180021049381)

Under the guidance of

Dr. Mary P U

ASSISTANT PROFESSOR

DEPARTMENT OF BACHELOR OF COMMERCE



DEPARTMENT OF COMMERCE
AL- AMEEN COLLEGE EDATHALA, ALUVA
2018-2021

#### AL-AMEEN COLLEGE

Edathala, Aluva, Ernakulam, Kerala 683564



#### **CERTIFICATE**

This is to certify that the project report entitled "A STUDY ON PROBLEMS FACED BY INDUSTRIAL WORKING WOMEN IN ERNAKULAM DISTRICT "is a record of original work done by us SALMA SUBAIR (180021049379) SALMATH KAREEM (180021049380) SETHUNATH M S (180021049381) in partial fulfilment of the requirement for the Degree of bachelor of Commerce, under the guidance of DR. MARY P U Assistant professor of the department of B.com computer application, Al- Ameen College Edathala

Signature of the Guide	Signature of principal HOP

Dr. Mary P U Dr. Cini Kurian

Place: Edathala

Date: External Examiner

#### A STUDY ON PERCEPTION AND AWARENESS OF CUSTOMER ABOUT CREDIT CARD

A project work submitted to Mahatma Gandhi University, Kottayam in partial fulfil of the award of the degree of

#### **BACHELOR OF COMMERCE**

Submitted by MOHAMMED RISHAD (170021065019)

Under the guidance of

Dr. MARY KURIYAN

### BACHELOR OF COMMERCE COMPUTER APPLICATION



**AL AMEEN COLLEGE EDATHALA (2017-2020)** 

#### **DECLARATION**

I Mohammed Rishad hereby declare that the project work entitled "A Study on perception and Awareness of Customer about Credit Card" is a Bonafide record of work done by our group under the guidance of Dr. Mary Kuriyan Department of B.Com Computer Application Alameen College Edathala.

Date: 16/7/2021
Place: AL AMEEN COLLEGE

Mohammed Rishad



#### **CERTIFICATE**

This is certify that the project entitled "A Study on perception and Awareness of Customer about Credit Card" submitted to Mahatma Gandhi University in partial fulfilment for the award of the Degree of Bachelor of Commerce Computer Application is record of original done by Mohammed Rishad Reg. No. 170021065019 under supervision and guidance of Dr. Mary Kuriyan this project work has not formed the basis for the award of any Degree or title of recognition earlier.

Signature of HOD

Dr. Mary Kuriyan

Signature of Internal

Dr. Mary Kuriyan

External Examiner:

## "A STUDY ON CUSTOMER PERCEPTION OF ATM CARD WITH SPECIAL EMPHASIS ON ATM OF STATE BANK OF INDIA ERNAKULAM BRANCH"

Project submitted to the Mahatma Gandhi University, Kottayam, in partial Fulfillment of the required for the award of the degree of Bachelor of commerce 2018 - 2021

#### Submitted by

RIYAS C.K - (RegNo.180021049372)

RISNY SALIM - (RegNo.180021049371)

REVATHY M.V - (RegNo.180021049370)

Under the guidance of

#### **RAKHI GOPALAKRISHNAN**

#### BACHELOR OF COMMERCE COMPUTERAPPLICATION



AL- AMEEN COLLEGE EDATHALA



#### **CERTIFICATE**

This is to certify that the project entitled, as "A STUDY ON CUSTOMER PERCEPTION OF ATM CAD WITH SPECIAL EMPHASIS ON ATM OF STATE

BANK OF INDIA ERNAKULAM BRANCH" is a record of original work done by RIYAS C.K, RISNY SALIM, REVATHY M.V in partial fulfillment of the required for the Degree of Bachelor of commerce under the guidance of RAKHI GOPALAKRISHNAN (Department of Commerce). It is further certified that this dissertation or any part of thereof has not been submitted elsewhere for any other degree.

thereof has not been submitted els	sewhere for any other degree.
Signature of HOD	Signature RAKHI GOPALAKRISHNAN
DR MARY KURIAN	KAKIII GOTTILLILLILLILLILLILLILLILLILLILLILLILLIL
Place:	External examiner
Date:	

### EMPLOYEE ABSENTEFISM WITH SPECIAL REFERENCE TO VOLKSWAGAN

Dissertation submitted to Mahama Gandhi Universityin partial

fulfilment of the requirements for the award of the Degree of

Commerce

#### **SUBMITTED BY**

**BENHUR BABU** 

Reg. No.180021049340

**BALKEES K.A** 

Reg. No.180021049339

NAHALA ABDUL KHADIR

Reg .No.180021049341

#### Under the supervision of

#### MR.MOHAMMED MIDLAJ

(ASSIT.PROF, DEPARTMENT OF COMMERCE)



BCOM DEPARTMENT OF
AL-AMEEN COLLEGE, EDATHALA
2018-2021



### \_AL-AMEEN COLLEGE,EDATHALA

#### **CERTIFICATE**

This is to certify that BENHUR BABU(180021049340), BALKEES K.A(180021049339), NAHALA ABDUL KHADIR(180021049341), are the final year B. Com students of this college. The following dissertation entitled "EMPLOYEE ABSENTEEISM WITHSPECIAL REFERANCE TO VOLKSWAGEN" is a genuine record of research work completed by these candidates during their studies in the Bcom Department of this college.

MR.MOHAMMED MIDLAJ

ASST.PROF

DR. MARY P.U

HEAD OF THE DEPARTMENT

#### A STUDY ON CHANGE IN TRANSPORTATION BEHAVIOR OF WORKING GROUP DURING COVID-19 CRISIS WITH SPECIAL REFERENCE TO KOCHI CITY

Submitted in partial fulfilment of the requirement for the award of degree of

#### **BACHELOR OF COMMERCE**

**COMPUTER APPLICATIONS** 

MAHATMA GANDHI UNIVERSITY, KOTTAYAM

SUBMITTED BY

MARIYA SANDRA AJ (180021049351)

MINNA KK (180021049352)

MISNA MUNEER (180021049353)

Under the guidance of

Mr. MOHAMMED MIDLAJ

Assistant professor of the department of B.com Computer Application



DEPARTMENT OF COMMERCE

AL- AMEEN COLLEGE EDATHALA, ALUVA

2018-2021

#### **AL-AMEEN COLLEGE**

#### Edathala, Aluva, Ernakulam, Kerala 683564



#### CERTIFICATE

This is to certify that the project report entitled "A STUDY ON CHANGE IN TRANSPORTATION BEHAVIOR OF WORKING GROUP DURING COVID-19 CRISIS WITH SPECIAL REFERENCE TO KOCHI CITY" is a record of original work done by us MARIYA SANDRA AJ (180021049351) MINNA KK (180021049352) MISNA MUNEER (180021049353) in partial fulfillment of the requirement for the Degree of bachelor of Commerce, under the guidance of Mr. MOHAMMED MIDLAJ assistant professor of the department of B.com computer application, Al- Ameen College Edathala

Signature of the Guide

Mr. MOHAMMED MIDLAJ

Signature of HÓD

Dr. MARY P.U

Place: Edathala

Date: External Examiner

### A STUDY ON PROBLEMS FACED BY INDUSTRIAL WORKING WOMEN IN ERNAKULAM DISTRICT

Submitted in partial fulfilment of the requirement for the award of degree

Of

#### **BACHELOR OF COMMERCE**

COMPUTER APPLICATIONS

MAHATHMA GANDHI UNIVERSITY, KOTTAYAM

**SUBMITTED BY** 

SALMA SUBAIR (180021049379)

SALMATH KAREEM (180021049380)

SETHUNATH M S (180021049381)

Under the guidance of

Dr. Mary P U

ASSISTANT PROFESSOR

DEPARTMENT OF BACHELOR OF COMMERCE



DEPARTMENT OF COMMERCE
AL- AMEEN COLLEGE EDATHALA, ALUVA
2018-2021

#### AL-AMEEN COLLEGE

Edathala, Aluva, Ernakulam, Kerala 683564



#### **CERTIFICATE**

This is to certify that the project report entitled "A STUDY ON PROBLEMS FACED BY INDUSTRIAL WORKING WOMEN IN ERNAKULAM DISTRICT "is a record of original work done by us SALMA SUBAIR (180021049379) SALMATH KAREEM (180021049380) SETHUNATH M S (180021049381) in partial fulfilment of the requirement for the Degree of bachelor of Commerce, under the guidance of DR. MARY P U Assistant professor of the department of B.com computer application, Al- Ameen College Edathala

Signature of the Guide

Dr. Cini Kurian

Signature of principal Flop

Dr. Mary P U

Place: Edathala

Date: External Examiner

## "A STUDY ON CUSTOMER PERCEPTION TOWARDS ONLINE FOOD DELIVERY UNIT IN ERNAKULAM DISTRICT"

In partial fulfillment of the requirement for the award of degree of

#### **BACHELOR OF COMMERCE**

2018 - 2021

Submitted by

FAIZ MOHAMED - 180021049342

FASALUDHEEN P.S - 180021049343

FAVAS M.A - 180021049344

Under the guidance of

Aššt. prof. DR MARY P.U

(B.com Computer Application)

### BACHELOR OF COMMERCE COMPUTER APPLICATION



AL – AMEEN COLLEGE EDATHALA

#### **AL-AMEEN COLLEGE**

#### Edathala, Aluva, Emakulam, Kerala 683564



#### **CERTIFICATE**

This is to certify that the project report entitled" A STUDY ON CUSTOMER PERCEPTION TOWARDS ONLINE FOOD DELIVERY" is prepared by FAIZ MOHAMED (180021049342) FASALUDHEEN P.S (180021049343) FAVAS M.A (180012049344) in partial fulfilment of the requirement for the Degree of bachelor of Commerce, under the guidance of DR. MARY PU Assistant professor of the department of B.com computer application, Al-Ameen College Edathala.

Signature of the guide

DR MARV PIL

Signature of principal HOP

DR CINI KURIAN

PLACE: EDATHALA

EXTERNAL EXAMER

DATE:

## A STUDY ON THE AWARENESS LEVEL OF CONSUMERS ABOUT GREEN PRODUCTS AND THE PURCHASING BEHAVIOUR WITH SPECIAL REFERENCE TO PEOPLE FROM ALUVA

Project submitted in partial fulfilment of the requirement for the Awards of Bachelor's Degree in Commerce

#### MAHATMA GANDHI UNIVERSITY, KOTTAYAM

Jointly submitted by

ABBAS K H - 180021049318

ADARSHMON T A -1800021049319

ADHIL K A -180021049320

Under the guidance of

Mrs. MARY P U



## DEPARTMENT OF BATCHELOR OF COMMERCE AL-AMEEN COLLEGE, EDATHALA, ALUVA

2018-2021

## AL-AMEEN COLLEGE, EDATHALA, ALUVA DEPARTMENT OF COMMERCE

(Affiliated of Mahatma Gandhi University)

KERALA – 683561

#### **CERTIFICATE**

This is to certify that this project entitled "A Study on the Awareness Level of Consumers about Green Products and the Purchasing Behaviour with Special Reference to People from Aluva" is an authentic record of work jointly done by, ABBAS K H, ADARSHMON T A, ADHIL K A, under my guidance and supervision, and that no part thereof has been presented earlier for the award of any Degree, Fellowship or Associate ship etc.

Mrs. MARY P U

Head of the Department Of commerce,

AL AMEEN COLLEGE,

**EDATHALA** 

## "A STUDY ON CUSTOMER PERCEPTION OF ATM CARD WITH SPECIAL EMPHASIS ON ATM OF STATE BANK OF INDIA ERNAKULAM BRANCH"

Project submitted to the Mahatma Gandhi University, Kottayam, in partial Fulfillment of the required for the award of the degree of Bachelor of commerce 2018 - 2021

#### Submitted by

RIYAS C.K - (RegNo.180021049372)

RISNY SALIM - (RegNo.180021049371)

REVATHY M.V - (RegNo.180021049370)

Under the guidance of

#### RAKHI GOPALAKRISHNAN

#### BACHELOR OF COMMERCE COMPUTERAPPLICATION



AL- AMEEN COLLEGE EDATHALA

#### DECLARATION

We, RIYAS C.K, RISNY SALIM, REVATHY M.V hereby declare that the project work entitled "A STUDY ON CUSTOMER PERCEPTION OF ATM CARDWITH SPECIALEPHASISONATMOFSTATEBANKOFINDIA ERNAKULAM BRANCH" is a Bonafede record of work done by our group under the guidance of RAKHI GOPALAKRISHNAN Department of B.Com Computer Application AL-AMEEN COLLEGE EDATHALA.

Place	
Date	

RIYAS C.K

**RISNY SALIM** 

**REVATHY M.V** 

## A STUDY ON CUSTOMER SATISFACTION LEVEL TOWARDS HYUNDAI i10 IN ERNAKULAM DISTRICT, KERALA

#### A PROJECT REPORT

Submitted By

MUHAMMED AMEEN P.S REG NO: 180021049355

MUHAMMED NIZAM M REG NO: 180021049356

**MOHAMED ZAKKARIYA P REG NO: 180021049354** 

Under the guidance of

Dr. MARY KURIAN

In partial fulfillment for the award of the degree of

**BACHELOR OF COMMERCE** 

IN

### COMPUTER APPLICATIONS MAHATMA GANDHI UNIVERSITY, KOTTAYAM



AL - AMEEN COLLEGE EDATHALA

ALUVA, KERALA

2018-2021



#### **CERTIFICATE**

This is to certify that the project entitled, as A STUDY ON CUSTOMER SATISFACTION LEVEL TOWARDS HYUNDAI i10 IN ERNAKULAM DISTRICT is a record of work done by MUHAMED AMEEN P.S, MUHAMED NIZAM M and MOHAMMED ZAKKARIYA P in partial fulfillment of the required for the Degree of Bachelor of Commerce under the guidance of Dr MARY KURIAN (Department of Commerce). It is further certified that this dissertation or any part of thereof has not been submitted elsewhere for any other degree.

Signature of HOD

Dr. MARY KURIAN

Signature

Dr MARY KURIAN

**External Examiner** 

Place:

Date:

#### "A STUDY ON CUSTOMER PERCEPTION AND SATISFACTION TOWARDS THE SERVICES OF CO-OPERATIVE BANK WITH SPECIAL REFERENCES TO ALANGAD PANCHAYATH"

A project report submitted to Mahatma Gandhi University, in partial fulfilment of the requirements for the award of the Degree of

BACHELOR OF COMMERCE

Computer applications

Submitted by: SHAHANA JAMAL- 180021049382

SHAMILA P.S- 180021049337

**SUHANA S- 180021049338** 

Under the Guidance of

Mrs. RAGHI GOPALAKRISHNAN

Assistant professor of department of commerce



DEPARTMENT OF COMMERCE
AL- AMEEN COLLEGE
EDATHALA, ALUVA
2018-2021

## DEPARTMENT OF COMMERCE AL- AMEEN COLLEGE Edathala, Aluva



#### **CERTIFICATE**

This is to certify that the project work entitled "A STUDY ON CUSTOMER PERCEPTION AND SATISFACTION TOWARDS THE SERVICES OF CO-OPERATIVE BANK WITH SPECIAL REFERENCES TO ALANGAD PANCHAYATH" is an original work carried out by SHAHANA JAMAL(180021049382), SHAMILA P.S(180021049383), SUHANA.S(180021049384) and is submitted in partial fulfilment of the requirements for the award of the degree of Bachelor of Commerce.

Signature of the Guide

Mrs. Raghi Gopalakrishnan

Daté:

Place: Edathala

Signature of principal HoD

Dr. Cini Kurian

External examiner

### "A STUDY ON THE INFLUENCE OF SHOPPING MALL AMONG THE YOUNGESTERS IN AND AROUND ERNAKULAM DISTRICT"

A project report submitted to Mahatma Gandhi University
in partial fulfilment of the
requirements for the award of the Degree of

BACHELOR OF COMMERCE Computer applications Submitted by:

ANSAB M.A-180021049333

ANUGRAHA T.S -180021049334

**ASHNI N.V-180021049335** 

**Under the Guidance of** 

Mrs. RAKHI GOPALAKRISHNAN

Assistant professor of department of commerce



**DEPARTMENT OF COMMERCE** 

AL- AMEEN COLLEGE

Edathala, Aluva

2018-2021 DEPARTMENT OF COMMERCE

**AL- AMEEN COLLEGE** 

Edathala, Aluva



#### **CERTIFICATE**

This is to certify that the project work entitled "A STUDY ON THE INFLUENCE OF SHOPPING MALLS AMONG THE YOUNGESTERS IN AND AROUND ERNAKULAM DISTRICT"

is an original work carried out by ANSAB M.A,ANUGRAHA T.S,ASHNI N.V and is submitted in partial fulfilment of the requirements for the award of the degree of Bachelor of Commerce.

Signature of the Guide

Signature of principal HOD

Mrs. RAKHI GOPALKRISHNAN Dr: CINI KURIAN

## A STUDY ON CUSTOMER SATISFACTION OF ONLINE BANKING WITH SPECIAL REFERENCE TO UNION BANK OF INDIA, PALARIVATTOM

Project report submitted to the Mahatma Gandhi University, Kottayam In partial fulfilment of the required for the award of the degree Bachelor of Commerce 2018-2021

#### **Submitted By:**

Muhammad Baskid F. S

- 180021049360

Muhammed Rashid E S

- 180021049357

Muhmad Younase V A -

180021049359

Under the Guidance of

Assistant Professor Rakhi Gopalakrishnan
Bachelor of commerce computer application



Department of Commerce AL-AMEEN COLLEGE, EDATHALA



#### **CERTIFICATE**

This is to certify that the project entitled, as A STUDY ON CUSTOMER SATISFACTION OF ONLINE BANKING WITH SPECIAL REFERENCE TO UNION BANK OF INDIA, PALARIVATTOM is a record of original work done by Musammila Latheef, Muhammed Rashid ES, Muhmad Younase V A in partial fulfilment of the required for the Degree of Bachelor of Commerce under the guidance of Rakhi Gopalakrishnan (Department Of Commerce). It is further certified that this dissertation or any part of thereof has not bee submitted elsewhere for any other degree.

Signature of HOD

Dr MARY KURIYAN.

Signature

RAKHI GOPALAKRIŠHNAN

External Examiner

Place:

Date:

#### "A STUDY ON BRAND PREFERNCE IN SOFT DRINKS"

Submitted to the

#### MAHATMA GANDHI UNIVERSITY

In partial fulfillment of the requirements for the award of the degree of

#### **BACHELOR OF COMMERCE**

COMPUTER APPLICATION

Submitted by

HISANA HAMEED Register No: 180021049346

FEBIN GREESHMA Register No: 180021049345

Under the Guidance of

Prof. RAKHI GOPALAKRISHNAN



DEPARTMENT OF COMMERCE, COPMUTER
APPLICATION
AL-AMEEN COLLEGE, EDATHALA
NAAC ACCREDITED INSTITUTION
2018-2021



#### **AL-AMEEN COLLEGE**

DEPT. OF BACHELOR OF COMMERCE, COMPUTER APPLICATION [Affiliated to Mahatma Gandhi University, Kottayam] Edathala, Aluva- 6836221 NAAC Accredited Institution

#### **BONAFIDE CERTIFICATE**

This is certify that this study titled "A STUDY ON BRAND PREFERNCE OF SOFT DRINKS" is the bonafide work of Ms. HISANA HAMEED and Ms. FEBIN GREESHMA who carried out the study under my supervision. This report is submitted to Mahatma Gandhi University, Kottayam as partial fulfillment of requirement for the award of degree of Bachelor of Commerce, Computer Application.

Prof RAKHI GOPLAKRISHNAN
Project Guide

Prof. Dr.MARY KURIAN

Head of the department

Submitted for the Viva Voce examination held on

\_\_/\_\_/20\_\_

#### "A STUDY RELATED TO EFFECTIVENESS OF E-PAYMENT **SYSTEM IN ERNAKULAM DISTRICT"**

Submitted in partial fulfilment of the requirement for the award of degree of

#### **BACHELOR OF COMMERCE**

**COMPUTER APPLICATION** 

MAHATMA GANDHI UNIVERSITY, KOTTAYAM

**SUBMITTED BY** 

**JASMIN KS** 

**KA MUHAMMED RAFI** 

JASEELA TK - 18002(049348

Under the guidance of

ASST.PROFFESOR. RAKHI GOPALAKRISHNAN

BACHELOR OF COMMERCE COMPUTER APPLICATION



**AL-AMEEN COLLEGE EDATHALA** 2018-2021



### DEPARTMENT OF COMMERCE AL AMEEN COLLEGE EDATHALA, ALUVA

#### **BONAFIDE CERTIFICATE**

This is to certify that the study report entitled "A STUDY RELATED TO EFFECTIVENESS OF E-PAYMENT SYSTEM IN ERNAKULAM DISTRICT" is a bonafide record of work carried out by JASMIN KS (REG NO:180021049349), KA MUHAMMED RAFI (REG NO:180021049350) JASEELA TK (REG NO:180021049348), in partial fulfilment of the requirement for the Degree Of Bachelor Of Computer Application under

guidance of Asst Prof.ASWATHY VS(Department of Commerce). This work has not been submitted for the award of the any other degree or title of recognition

earlier. Signature of HOD Signature of Internal Guider

Dr. MARY KURIYAN

Asst. Prof. ASWATHY VS

**External Examiner:**